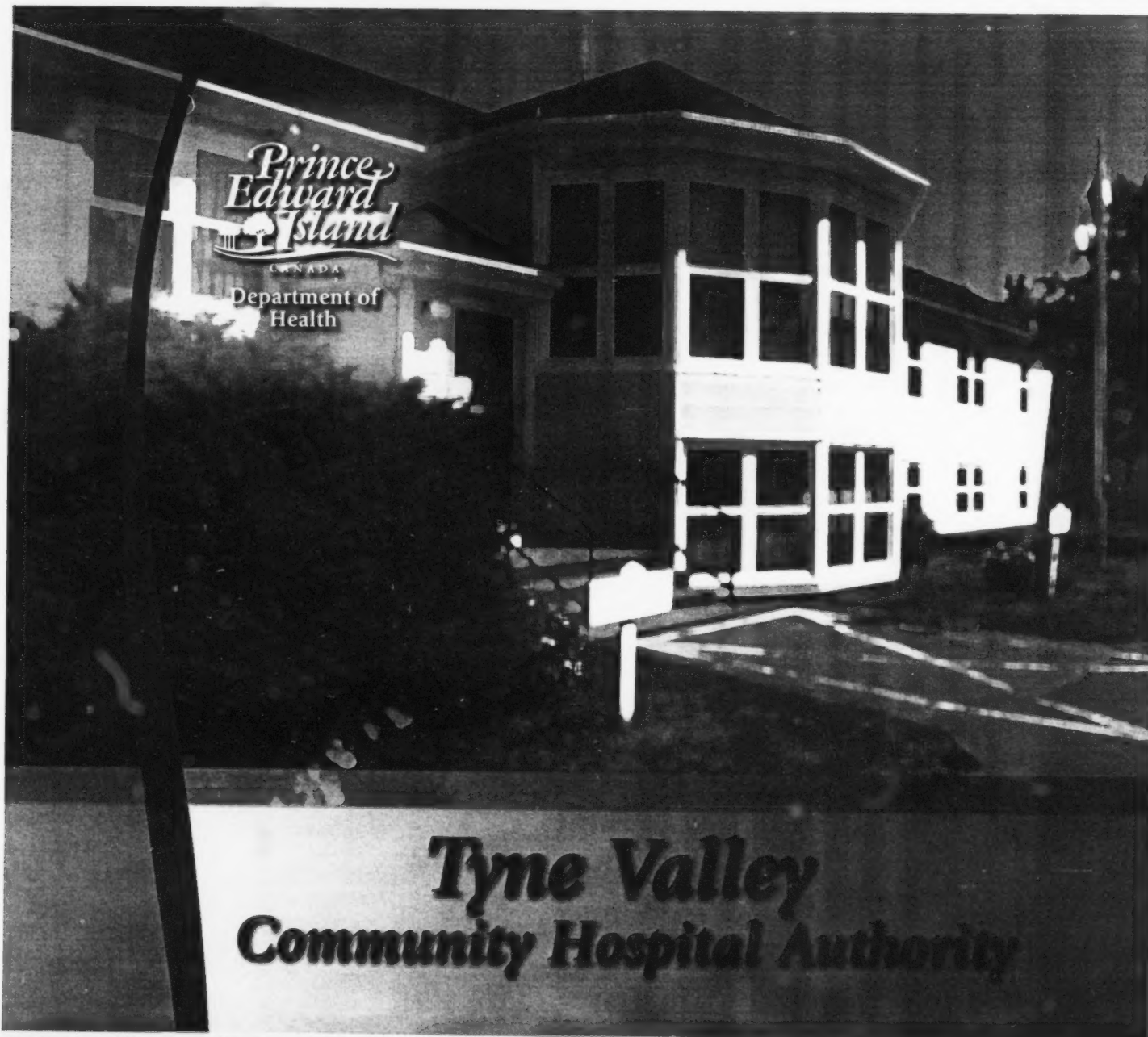




**Tyne Valley
Community Hospital Authority**



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Chairman's Report

On behalf of the Board of Directors of Stewart Memorial Hospital, I am pleased to present to the public, this the first report under the new structure for Community Hospital Boards.

The Board assumed its' responsibilities in January, and it has been a very busy and knowledge gaining experience for all members.

The Board initially began meeting monthly. As the scope of the responsibilities of the Board became fully known, it now meets a minimum of twice a month, one a working meeting, the other the regular Board meeting.

With the assistance of Department of Health Officials and an outside facilitator, the Board began a Community Needs Assessment, late in June, and held consultation with focus groups, followed by a public meeting. The results of this consultation will be the guiding principals for the work of the Board over the next few years. The priorities will be further expanded upon later in the Annual Report.

As the Board moves forward to ensure the stability and expansion of services to the community, we look forward to working with our partners to ensure the appropriate and timely delivery of these services.

I would like to extend thanks to the support provided to the Board from administration, staff of the Hospital, the Ladies Auxiliary, SMH Foundation, Volunteers, and the Medical Staff of the Hospital. The timely delivery of services would not be possible without the support provided by these people and groups.

**On behalf of the Board of Directors of Stewart Memorial Hospital,
Lorraine Robinson
Chairman**

Administrator's Report

It is my pleasure to submit the Stewart Memorial Hospital (SMH) Annual Report to the community for fiscal year 2005-2006. This is the first report for SMH as a Community Hospital Authority since the 2005 restructuring of the provincial health care system.

I would like to take this opportunity to thank the staff, physicians and volunteers of SMH for their dedication and commitment to providing high quality acute care hospital services to the residents of Tyne Valley, Lennox Island and surrounding communities. I would also like to thank the community for their tremendous support of the hospital and to the Board of Directors for their dedication and hard work.

Challenges in the past year were related to recruitment of nursing and administrative staff, accreditation issues and the restructuring of the health care system. Staff faced these challenges daily while providing quality patient care and maintaining professionalism.

The future has more challenges and opportunities for SMH. Staff are participating in Continuous Quality Improvement (CQI) committees and are reviewing national accreditation standards to prepare for the accreditation survey visit in fall 2007. SMH is part of the provincial project to implement an Electronic Health Record, referred to as a Clinical Information System, in 2007. As a result of this provincial project, the hospital will receive new computers for documenting and maintaining patient information and all staff will receive training to use the new system.

The following report contains a brief summary of the fiscal year 2005-2006.

Respectfully Submitted,

**Shauna Chisholm
Interim Administrator
Stewart Memorial Hospital**

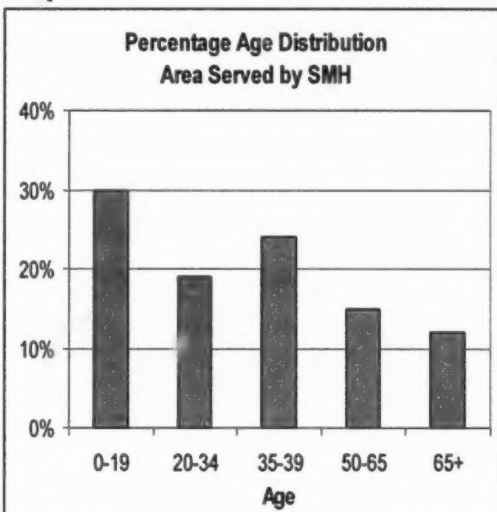
Annual Report for Stewart Memorial Hospital

Stewart Memorial Hospital – Overview and Demographics

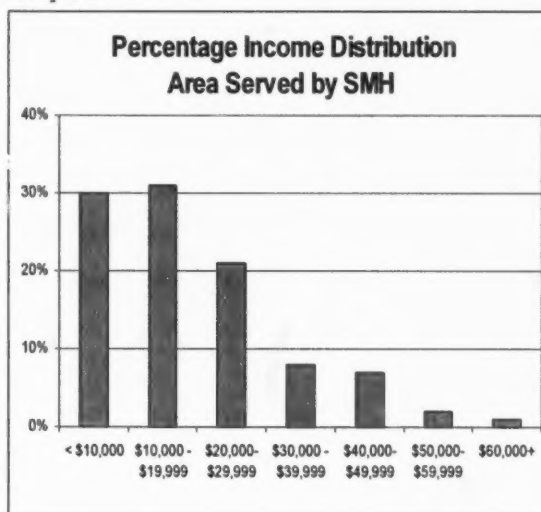
Since the restructuring of the provincial Health Care System in 2005, SMH is now one of five community hospitals under the Continuing Care and Community Hospitals Division of the Prince Edward Island Department of Health. The restructuring has brought a change to the governance model of Stewart Memorial Hospital (SMH). Prior to this current fiscal year, SMH was part of the East Prince Health region and was governed by a regional board. SMH now has its own board of directors to govern the hospital. The initial board of 5 members has been appointed by the government and will eventually be replaced with an elected board of 7 members.

SMH provides primary acute care services to the residents of Tyne Valley, Lennox Island and surrounding areas. Total population served by SMH is 2,041. Age and income distributions of the population served by SMH are shown in Graphs 1 and 2.

Graph 1



Graph 2



Stewart Memorial Hospital Mission Statement

The SMH mission is: To provide high quality acute care services to residents of the communities it serves and that the delivery of these services exceed the highest standards of excellence in healthcare.

Stewart Memorial Hospital Board of Directors

The First Board of Directors for Stewart Memorial Hospital under the newly formed health care structure is as follows :

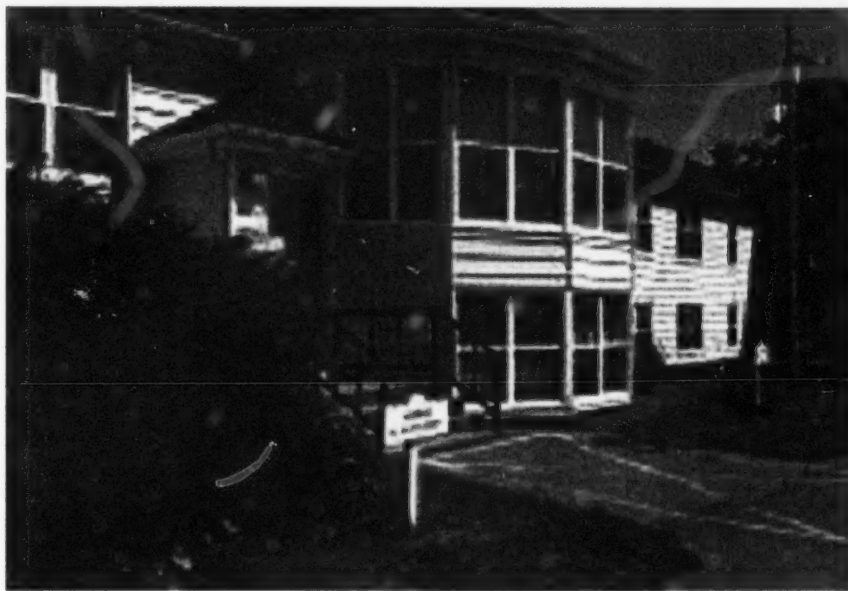
Lorraine Robinson – Chairperson

Chief Darlene Bernard

Denis Marantz

Allan Lewis

Susan Williams



Year in Review

Fiscal year 2005-2006 is the first year since restructuring that Stewart Memorial Hospital (SMH) reports as an independent community hospital authority. The past year has been a challenging and successful year for SMH thanks to its highly supportive community, dedicated staff, physicians and volunteers.

Challenges in the past year were related to the nursing shortage, the newly restructured health care system, difficulty recruiting administrative staff, and accreditation issues. Staff have remained dedicated through these difficult times and have provided high quality patient care.

Accomplishments

There were many successes over the past year as outlined in the following summaries:

- **Community Needs Assessment**

The community served by SMH was given an opportunity in July 2006 to identify its health care needs and concerns at two focus group meetings and one public meeting. The focus groups were asked to discuss the strengths of the community, identify and prioritize issues and then to identify opportunities for improvement. The participants at the public meeting were asked to validate the findings of the focus group. Overall, the top three priorities, as identified by the community, were the availability of acute care services, addiction and mental health issues and preventative health issues/measures.

The information collected from the community needs assessment process will be used by the SMH Board of Directors in developing its 2006-2007 business plan. In addition, the Department of Health will use the information for long term planning of the health care system.

- **Continuous Quality Improvement**

In 2004 East Prince Health Region was awarded accreditation status with report and focused visit by the Canadian Council on Health Services Accreditation (CCHSA). There were

several recommendations stemming from the report and several were related to SMH. In fall of 2005 SMH had a follow-up visit from CCHSA. All but 5 of the thirteen recommendations were addressed satisfactorily. The remaining five recommendations were addressed in a report prepared by the Department of Quality and Risk Management that was sent to CCHSA in August 2006. The response by CCHSA has not been received at the time of printing of the annual report.

SMH has implemented the following in response to the CCHSA recommendations: monthly pharmacy audits, a request for pharmacy services has been submitted to Department of Health Senior Management, a province wide external review of pharmacy services, focused nursing documentation has been implemented, a community health service needs assessment was conducted and the patient care planning process has been revised.

- **SMH Foundation**

With generous support from the community the foundation of SMH was able to provide over \$13,000 worth of new equipment in 2005-2006.

Foundation Executive
Clyde Minard – Past President
Leigh Newcombe – President
Doug MacDougall – Secretary
Muriel Grigg - Treasurer

In Memory of Clyde Minard SMH Foundation President 1986-2006
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- **SMH Auxiliary**

The Ladies Auxiliary had total volunteer hours of 2,462 to serve SMH. Through various fundraisers the auxiliary provided several thousand dollars worth of comfort items to our patients and residents including recliners and a new television.

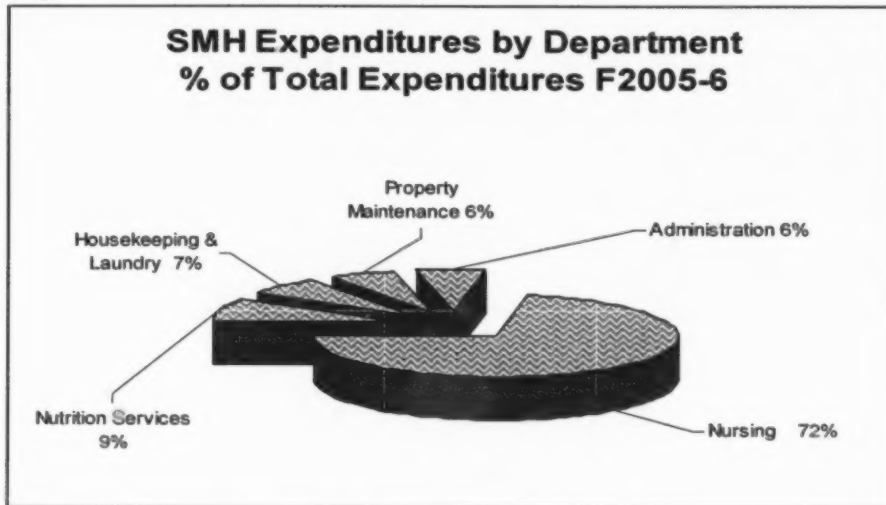
Ladies Auxiliary Executive
Patti Richard - President
Michelle Noye – Secretary
Kim Cooke - Treasurer

Priscilla Dymont – Past President 2004-J6
Norma Ramsey – Secretary 2004-06
Anna Jean Dymont – Treasurer 2004-06

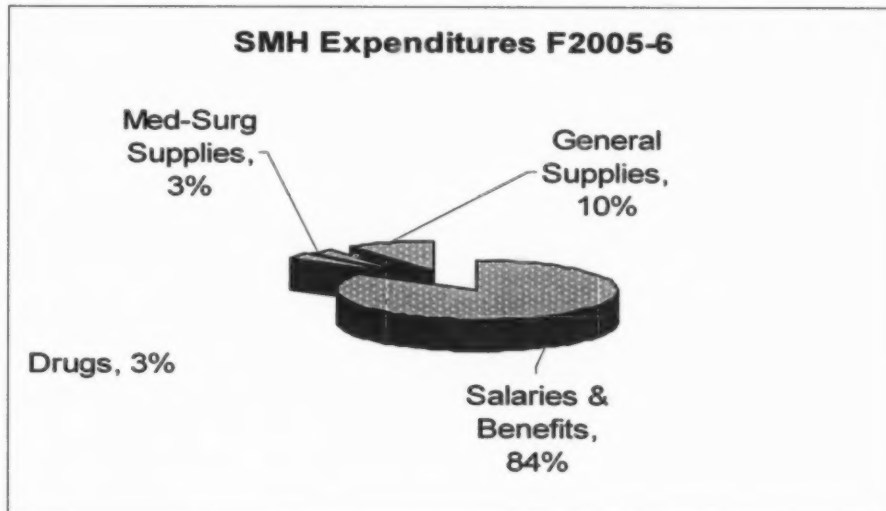
- **Financial**

For fiscal year 2005-06, SMH balanced its \$1,893,700 budget. Expenditures were approximately \$2,057,311 and revenues \$220,491 for net expenses of \$1,836,820. The breakdown of expenditures is outlined in Graph 3 with nursing care expenses accounting for over 70% of the total expenditures. Salaries account for 84% of total expenditures, general supplies 10%, medical-surgical supplies 3% and drugs 3%. Graph 4 shows the dollar breakdown of these expenses.

Graph 3



Graph 4



- **Statistical**

The following services were provided at SMH in fiscal year 2005-2006:

Stewart Memorial Hospital Statistics
Year Ended March 31, 2006

	2005-2006	2004-2005
Inpatient		
Total Admissions	252	206
Patient Days		
- Acute	2,763	2,398
- LTC	4,344	4,229
ALOS (Acute Care)	16.11	11.08
Total Beds in Service		
- Acute	4	4
- LTC	12	12
- Respite/Convalescent/Palliative	7	7
Ambulatory Care		
Outpatient Visits	3,393	3,167
Radiological Tests	470	484
Laboratory Tests	8,566	9,832
Physiotherapy Visits	247	289
Flu Vaccine Clinic	267	200
Hospital Staff		
FTE's	29	28
Medical Staff	2	2
Auxiliary Members	27	27
Volunteer Hours (includes auxiliary volunteer hours)	3,518	3,468